

INTEGRATED SOLUTIONS

Facility Management



We ensure your customers, guests, employees, patients, residents, patrons or students have a great experience.

Our clients trust us to manage single premises to a national portfolio of buildings and facilities, with full operational responsibility. From long term infrastructure planning to day-to-day services, we aim to make your buildings and facilities smarter, greener, safer and more efficient.

We deliver to our clients requirements whether that be single service, multiple service or a public-private partnership.

OUR COMPREHENSIVE FACILITIES SERVICES INCLUDE:

- Accommodation management
- Asset lifecycle management
- Car park management
- Cleaning and housekeeping
- Concierge & mailroom
- Energy efficiency and environmental management
- Event management
- Fleet management
- Food service
- Grounds and gardens management
- Linen, laundry and uniform services
- Maintenance services
- Mechanical and electrical services
- Patient management
- Pest control
- Security services
- Strategic asset management
- Venue management
- Waste management



EXPERIENCED, KNOWLEDGEABLE STAFF

Spotless' team both in management and on the ground has unmatched expertise in Australia and New Zealand. Being the largest and the oldest provider of facilities services in the region gives us the experience and skills to deliver best practice to our clients. Customer service excellence drives our on-site programs.

STRATEGIC FACILITIES MANAGEMENT

We have the expertise to help with your maintenance planning, asset life cycle analysis and budgeting. We can also analyse the impact of your business decisions on spaces, properties and services. Our asset management software systems enable powerful analysis and reporting on asset performance.

OPERATIONAL FACILITIES MANAGEMENT

We provide tactical facilities management to keep your buildings and facilities running smoothly. We ensure every aspect is operating properly to create an optimal, safe and cost-effective environment to conduct business.

REPRESENTATIVE CONTRACTS:

Our clients are drawn from a diverse range of sectors including Government departments, airports, mining sites, defence bases, education campuses, sporting stadiums, hospitals, aged-care facilities, manufacturing plants, and commercial facilities.

- Anglo-American, Queensland
- Australian Institute of Marine Sciences, Queensland
- City of Melbourne, Victoria
- Coca Cola Amatil
- Deakin University, Victoria
- Defence Force, New Zealand
- Facilities management services, Department of Planning and Infrastructure, South Australia
- Headquarters of Joint Operation and Control, Department of Defence, Australian Capital Territory
- Melbourne Airport
- Orange Hospital, New South Wales
- Sea Forth Gardens Aged Care, Western Australia
- Southbank TAFE, Queensland
- Sunshine Coast University Hospital, Queensland



Spotless is a leading provider of integrated facilities services in Australia and New Zealand. Spotless' 36,000 people deliver millions of service hours a year across more than 100 services that are essential to our customers. Our clients are from a diverse range of industry sectors including business and industry; defence; education; government; healthcare; aged care; leisure, sports and entertainment; airports and resources. Apart from Spotless, we are known as AE Smith, Alliance, Asset Services, Ensign, EPICURE, Clean Event, Clean Domain, Mustard, Nuvo, Skilltech, Taylors, TGS, UAM and UASG. Spotless has a revenue close to \$3.2B in the period ending 30 June 2016. Spotless is publicly listed on the Australian Stock Exchange (ASX: SPO) and headquartered in Melbourne.