

# Integrated facilities services

Diverse and committed staff deliver millions of hours a year across more than 100 essential services. We are unmatched in our ability to deliver integrated solutions to everyday business needs, whether single or multiple services.



## ASSET MAINTENANCE AND MANAGEMENT

- Asset due diligence/condition assessments
- Asset life cycle planning & replacement
- Building management systems
- Building trades services
- Construction/refurbishment capability
- Energy efficiency
- Fire & emergency services
- Grounds & gardens
- Handyman services
- Painting services
- Pest control
- Procurement expertise
- Project management
- Retail fitouts
- Water management
- Vegetation management & rehabilitation



## CATERING AND HOSPITALITY

- Corporate hospitality
- Dining rooms, cafeterias & cafés
- Functions & boardrooms
- Meals on wheels
- Retail food & beverage
- Stadia, venue & event catering
- Venue management



## AIR-CONDITIONING, MECHANICAL AND ELECTRICAL SERVICES

- Building Information Modelling (BIM)
- Construction
- Engineering design
- Prefabrication/modularisation
- Refrigeration
- Mechanical & electrical services
- Plumbing/hydraulics
- 3D plant room mapping



## CLEANING

- Commercial, retail & industrial cleaning
- Hygiene & washroom services
- Venue, event & precinct cleaning
- Waste management & recycling
- Window cleaning



## SECURITY AND ALARM SERVICES

- Crowd control
- Event management
- Alarm systems—24 hr monitoring & CCTV
- Patrols



## FACILITY MANAGEMENT

- Accommodation management
- Car park management
- Concierge & mailroom
- Energy efficiency
- Event management
- Fleet management
- Patient management
- Security services
- Venue management



## UTILITY SUPPORT SERVICES

- Metering services & management
- Street light maintenance & globe replacement
- Utility pole reinstatement
- Water conservation and monitoring
- Asset inspection
- Light detection and ranging services (LIDAR)



## LAUNDRY MANAGEMENT

- Linen rental & supply, laundering & management
- Workwear laundering, rental & management

## ABOUT US

**36,000** people

**140** offices

**FY16 REVENUE**  
**OVER \$3B**

**innovation**  
AGENDA

**customer**  
focussed

**100** integrated services

**EXCEPTIONAL**  
people

**SAFETY**  
**FIRST**

**ASX:**  
**SPO**

## OUR BRANDS

INTEGRATED FACILITIES SERVICES

**SPOTLESS**

**CATERING**

*Alliance* | EPICURE | MUSTARD

**SECURITY**

TGS  
TechGuard Security

**ASSET MANAGEMENT**

ASSET SERVICES

**UTILITIES AND ENGINEERING SERVICES**

UASG | UTILITY ASSET MANAGEMENT | skilltech | NUVO GROUP | AE SMITH

**CLEANING**

clean domain | clean event

**LAUNDRY AND LINEN**

ENSIGN | Taylors



### HEAD OFFICE

549 St Kilda Road, Melbourne VIC 3004 • T +61 3 9269 7600 • E enquiries@spotless.com.au • [spotless.com](http://spotless.com)

Spotless is a leading provider of integrated facilities services in Australia and New Zealand. Spotless' 36,000 people deliver millions of service hours a year across more than 100 services that are essential to our customers. Our clients are from a diverse range of industry sectors including business and industry; defence; education; government; healthcare; aged care; leisure, sports and entertainment; airports and resources. Apart from Spotless, we are known as AE Smith, Alliance, Asset Services, Ensign, EPICURE, Clean Event, Clean Domain, Mustard, Nuvo, Skilltech, Taylors, TGS, UAM and UASG. Spotless has a revenue close to \$3.2B in the period ending 30 June 2016. Spotless is publicly listed on the Australian Stock Exchange [ASX: SPO] and headquartered in Melbourne.