

MEDIA STATEMENT

2 Oct 2020

SPOTLESS TRAINING FOR STAFF WORKING IN HEALTHCARE SETTINGS

In relation to the six positive cases, the Chief Health Officer confirmed today that these were not acquired through the Hotel program, but were community acquired. Spotless stands by the quality and comprehensiveness of its training and investment in the appropriate level of training for its staff employed on the hotel quarantine program.

Spotless staff working in a healthcare setting, such as a hospital or health hotel, undertake more than five hours of up-front pre-induction training, including a combination of online and in person training covering topics including PPE and Infection Prevention.

A number of these modules have been designed in collaboration with the Alfred Health Infection Prevention teams. In addition, a Spotless site manager provides onsite induction at first shift (approx. 1.5 hours) and covers PPE, expected behaviours, customer service and other workplace safety issues.

In addition, on-site training is also provided by Alfred Health nursing experts. Staff are also supported by an assigned Infection Prevention Control consultant in addition to an Infection Control clinical manager dedicated to the Hotel Quarantine Program. This structure is supported by Alfred Health's wider Department of Infection Prevention.

Spotless also conducts regular audits on compliance with our Zero Harm processes (including ensuring that our staff know how to safely use PPE) to ensure that our people can continue working safely and effectively. In addition, each time a staff member signs on for a shift, a refresher checklist screens employees, to ensure they possess the knowledge and skills required.